

# **WIN<sup>®</sup>-Messenger**

**WIN<sup>®</sup>-Messenger takes voice processing to a higher level with *Speech Recognition, Unified Messaging Synchronization and Internet Browser Access.***

WIN<sup>®</sup>-Messenger Voice Processing System is designed to grow with your business, preparing you for the future and maximizing your investment. WIN<sup>®</sup>-Messenger is also designed with advanced technologies to enable higher functionality and easy-to-use features.

## ***Access voice and email messages through your unified messaging inbox.***

Voice messages appear in your inbox as email\* messages and are played through your computer speakers. With unified messaging synchronization\*, as soon as you have read/listened to a voice message from your inbox, WIN Messenger automatically deletes the message from your phone and turns off your message waiting light.

## ***Visual message management from anywhere in the world!***

No matter where you are, on the road or in the office, access WIN View\* and visually manage your messages! Using Microsoft Internet Explorer 5.5 or higher, travelers can tap into their WIN Messenger mailbox using the WIN View\* option to hear, forward and delete messages, change greetings and even modify message lists visually.

## ***Set up users quickly and easily***

WIN Messenger provides simple system administration from a series of easy-to-follow menu listings, including visually setting up new users as they come on board and changing or activating greetings as desired.

## ***Safer cell phone usage with speech recognition.\****

Imagine driving down the road and being able to verbally command your voice mail system! You can login, enter your password and manage messages without ever fumbling with the keypad.

## ***Forget extension numbers forever!***

No more waiting for a receptionist, looking up extension numbers or stumbling through touch tone entry keypads. By utilizing the speech recognition\* feature, you can just say the name or department you wish to reach and WIN Messenger listens, understands and connects the caller to their intended party with superior accuracy.

## ***Save Money***

WIN Messenger allows two or more independent company greetings so companies that share a phone system can also share a voice mail system. Companies even have the option to integrate their systems for passing messages to members of the other company or can use their messaging systems independently of one another.

*\*Options Sold Separately*



# SPECIFICATIONS

**Network Applications**

- Unified Messaging (UM)
- UM Synchronization Option\*
- WIN View Option\*

**Automated Attendant**

- Port Selectable Greetings
- Call Transfer
- Transfer Confirmation
- Guest Mailboxes
- Call Announce Restriction
- Audio Text

**Message Management**

- Message Playback Order Control
- New Message Classification
- Saved/Urgent Message Classification
- Message Fast Forward and Rewind
- Message Playback Pause
- Message Forwarding Identification
- Caller ID in Message Envelope
- Sending Messages
- Quick Message Send
- Single Step Message Reply
- Message Review
- Message Append
- Urgent Delivery of Messages
- Scheduled Message Forwarding

**User Setup**

- Quick User Setup (User Tutorial)

**Call Management**

- Scheduled Alternate Greeting
- Call Blocking Restriction
- Personal Greeting Length Control
- Busy Greeting
- Scheduled Call Forwarding

**Directory Assistance**

- Directory Assistance (First or Last Name)

**List Management**

- Personal Distribution Lists
- Unlimited Distribution Members
- Public Distribution Lists

**Speech Recognition Option\*#**

- Speech Enabled Directory
- Speech -Driven Mailbox Management

**Notification**

- Scheduled Message Notification
- Notify by Message Lamp
- Notify by Pager
- Notify at Desk with Message Pick-Up
- Notify Remotely with Message Pick-Up
- Cascade Notification
- Notify by Email\*

**Outside Caller Messaging**

- Personal Greeting Bypass
- Send Urgent
- Outside Caller Message Review

**Schedules**

- Scheduled Company Greetings
- Scheduled Events #
- Scheduled User Settings #

**System**

- Continuous On-Line Service
- High-Fidelity "WIN Voice " Speech (64KB)
- Virtually Unlimited Users
- Multiple Application Ports
- Tenant Sharing

**System Administration**

- User-Friendly System Administration
- Context Sensitive Help
- Quick User Setup With Range Copy and Class of Service Settings
- Detailed Diagnostics
- Remote Administration
- Remote Upload/Download
- Real -time Display of System Activity
- Message Length Control

**Integration**

- Inband Signaling Integration
- Station -Only IBS Integration

**Remote Administration**

- System Administration
- System Configuration
- Diagnostic Utilities
- Backup and Restore

**Security**

- Password Protected Remote Access
- Secured User Password
- System Access Code

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# Future Release

ITEM	OPERATING SYSTEM	PORTS	WIN VIEW Concurrent Users	EMAIL VIEW Concurrent Users	SPEECH RECOGNITION
MESSENGER Lite	2000 Professional	4 - 12	10	YES	NO
MESSENGER Lite	2000 Server	4 - 12	100	YES	NO
MESSENGER Max	2000 Professional	4 - 32	10	YES	YES
MESSENGER Max	2000 Server	4 - 32	1000	YES	YES

All configurations have a minimum of 650 hours of storage and 65,000 mailboxes.